



July 1, 1995

Jeff Davidson
Breathing Space Institute
2417 Honeysuckle Road, Suite 2A
Chapel Hill NC 27514-6819

Dear Jeff,

Rarely do we receive such glowing reports as your well thought-out and much appreciated letter received today. I am pleased that you found so much to your liking; we do work very hard to live up to our Six-Star rating, and it means a great deal when someone takes the time – so much time! – to let us know, especially in such an articulate way.

And thank *you* for doing such a fine job on board; your 8.22 rating was very good, and certainly indicates that we would be delighted to have you back whenever you so desire.

To that end, enclosed is a worksheet asking for your choices of cruises in 1997, along with complete cruise calendars for both ships.

I look forward to receiving your choices, and to welcoming you back to the Crystal family. Best regards, and thank you again for such glowing praise.

Sincerely,

Kirk Frederick
Manager, Guest Programs

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